



# Arizona Emergency Services Association

## Mid-Year Conference

### January 10, 2008

### Tucson, Arizona

## **“Lessons Learned”**

### **Speaker Biography**

## **Charles W. Miiller**

Charles Miiller [sic] serves as the Unit Commander of the Tactical Support Bureau's Air Support Unit located at the Deer Valley Municipal Airport in north Phoenix.

For over 16 years, his career in law enforcement has provided the opportunity to develop and refine his leadership talents in operational and administrative positions throughout the Phoenix Police Department. Among these assignments, he has served as an Officer and Sergeant at four of six patrol precincts within the City. In 1999 while serving as a Traffic Bureau Motor Sergeant, he was responsible for the Department's Youth Alcohol Squad, participation in Operation Safe Streets Task Forces and a co-facilitator for the East Valley's DUI Task Force. From July 2000 through May 2003, while assigned to the Office of Administration, "Chuck" became the Department's inaugural Strategic Management Team Sergeant overseeing the development and visionary implementation of "Making Phoenix the Safest Major City". In May 2003, he was promoted to Lieutenant and assisted in daily operational oversight of the Technical Services Division comprised of Computer Services, Records & Identification, Communications, Property Management and Laboratory Services Bureaus. Beginning April 2004, he transferred to the Laboratory Services Bureau for oversight of the Comparative and Point of Collection Forensic Sciences until his transfer to the Air Support Unit in March 2006.

Prior to his promotion to Sergeant, Chuck began his teaching experience by instructing recruit academy classes on pursuit safety and radio procedures. As a benefactor of continuing mentorship, he expanded his teaching into Incident Command Systems for post academies and has continued his active involvement in law enforcement training. As a Department subject matter expert for youth impairment, education and zero tolerance enforcement, he was a curriculum developer and national co-instructor for the International Association of Chiefs of Police's (IACP) and National Highway Transportation Safety Administration's (NHTSA) "Youth Enforcement: Alcohol, Drugs and Driving" training. He has also participated as a judge for the IACP's Chief's Challenge for developing a best practices guide pertaining to traffic safety initiatives. He has been a Phoenix Community College adjunct instructor and curriculum developer for Department promotional testing and succession planning.

He holds a B.A. Degree in Psychology from Ottawa University of Phoenix, is a Certified Public Manager graduate from Arizona State University, and in March 2007 he completed the IACP and Arizona Regional Community Policing Institute "Leadership in Police Organizations" command school. He is currently continuing his MBA degree.

Chuck is a member of the International Association of Chiefs of Police, the Phoenix Police Sergeants and Lieutenants Association and served for two years as the elected Southwest Chapter President of the International Association of Law Enforcement Planners. He proudly served as a Sergeant in the United States Marine Corps Reserve and as a participant in Operation Desert Shield/Desert Storm until receiving his honorable discharge in 1995.